

## Open House Best Practices Portland SIB Committee (Pacific Northwest Regional Council)

Below is an abbreviated list of Portland's Best Practices for holding an Open House. Click <u>here</u> for detailed template.

# 1. Create a vision/purpose for the Open House

## 2. Gain support from SIB committee members

- a. Involve supportive members in planning and implementing activities.
- b. Identify duties and responsibilities.

## 3. Identify people/groups needed for a successful Open House

- a. Contractors and criteria for involvement.
- b. Sisters and criteria for involvement.
- c. Brothers and support role.
- d. Business representatives/organizers and support role.
- e. Training staff/instructors and support role.

## 4. Gain support from key allies

a. Present vision/purpose with key allies and describe benefits of Open House: apprenticeship coordinator, council leadership, council staff, Brothers, contractors.

## 5. Present a written proposal to council leadership

- a. Create a brief description that describes the vision/purpose of the Open House.
- b. Answer all questions involving the *what, where, why, and when* of the Open House.
- c. State the goals and potential outcomes that would occur from the Open House.

## 6. Market, advertise, and promote the Open House

- a. Send invitations on council letterhead to contractors.
- b. Send written invitations.
- c. Send postcards.
- d. Make telephone calls.
- e. Request RSVP's.
- f. Make announcements at monthly local union meetings.
- g. Use Facebook, emails, and other online communications.
- h. Use word-of-mouth through SIB members.

## 7. Conduct planning discussions with journeywomen

- a. Discuss strategies for networking and reaching out to Sisters during the Open House.
- b. Discuss strategies for asking questions and answering questions. Prepare list of possible questions and answers.
- 8. Conduct planning discussions with contractors, representatives/organizers, instructors, and leadership

a. Talk one-on-one with each group and cover the following: explain their involvement during the Open House, offer invitations to serve on leadership discussion panel, offer invitations to speak directly to the group.

# 9. Encourage outreach and networking during the Open House

- a. Have "welcoming table" set up with someone to greet everyone.
- b. Provide nametags for everyone.
- c. Provide blank business cards that include space for name, phone, and email.
- d. Allow sufficient time before the meeting for networking: refreshment period.
- e. Have journeywomen reach out to apprentices and introduce apprentices to contractors.

#### **10.** Provide materials for learning and development during the Open House

a. Have "resource table" that includes useful materials and information.

## 11. Use process, speakers, and presentations that support the vision/purpose

- a. Start and close the Open House on time.
- b. Show video.
- c. Allow time for council leadership, staff members, and invited guests to speak.

## 12. Show appreciation of apprentices

## 13. Show appreciation of contractors

#### 14. Make child care arrangements

## 15. Follow-up and publicize after the Open House

- a. Submit press release to local business journal/trade magazine.
- b. Submit article to council newsletter.
- c. Send thank you letters/cards to contractors and invited speakers.
- d. Make telephone calls to journeywomen and apprentices to get feedback.